

ENVIRONMENTAL PROTECTION AND QUALITY POLICIES

Nicro Ltd. is a company that designs and manufactures equipment for the pharmaceutical, chemical and food industries while taking into account customer satisfaction, fulfilling their requirements and expectations, assessing their future requirements and rationality behind the incorporation of materials and energy consumption.

We base our business on a proper relationship with customers who must receive what they expect: product at agreed levels of quality and delivered within agreed deadlines.

The created trust among customers is a guarantee for ongoing development and the future of our company.

Appropriate communication, training and inclusion of all employees, as well as the adoption of **new technologies** and tools creates the conditions for efficient operations and a success business which will contribute to worker satisfaction.

In setting ambitious, measurable and achievable goals, we intend to meet the expectations of customers, owners, workers and the community through continual improvement of environmental protection and quality.

Application of the requirements from standards ISO 9001 and ISO 14001, good manufacturing practice (GMP) and legal regulations, based on collected data and conducted analyses, means we endeavour towards continual improvement of quality, reducing negative impacts on the environment and the prevention of pollution.

We develop permanent relationships with suppliers based on mutual satisfaction.

All our employees are familiar with the policies and goals for quality and environmental protection. They accept, understand and apply them in their everyday activities.

Approved by CEO

Kristijan Milaković

